

Appendix 1



North Wales Commissioning Hub

What are we?

North Wales Commissioning Hub (NWCH) was established in June 2012 as a partnership between the six local authorities in North Wales and Betsi Cadwaladr University Health Board. NWCH is responsible for commissioning (planning and purchasing) a specific range of complex social care, education and health services.

What is 'in scope' for NWCH?

The current scope of NWCH is care home / residential school placements for children/young people and care home services for adults with learning disability, physical impairment or mental health needs.

As opportunities arise we will explore value for money procurement in other services along with the commissioning of alternative service models

What are we doing?

- Developing a common approach to analysing local care and support needs and mapping service provision
- Developing regional/sub-regional commissioning plans in accordance with agreed priorities
- Developing procurement strategies to ensure services deliver value for money; including the development of preferred provider frameworks
- Negotiating with providers to achieve value for money
- Sourcing placements and services through provision of a regional brokerage service
- Commissioning / supporting local teams to commission new services in priority areas
- Developing and implementing a regional quality monitoring framework for in-scope services,
- Providing a single point of access for providers of in scope services
- Applying market intelligence to enable best use of local provision/capacity
- Monitoring trends in demand and market sustainability to anticipate future needs
- Networking with other regions in Wales to ensure that practice and initiatives are in line with best practice and well co-ordinated

Why are we doing it?

NWCH is working with our partners to achieve the following outcomes:

- Better outcomes for people with complex health and social care needs
- Improved quality of service provision
- Improved value for money
- Improved market management
- Balanced relationship with service providers
- Better range of services which promote independence and inclusion to meet needs of people with complex health and social care needs

Who are we?

NWCH team comprises:

- Vicky Poole, Manager
- John Williams, Commissioning and Procurement Officer
- Paul Jones, Quality Monitoring Officer
- Sara Griffiths, Data and Resource Officer

NWCH is hosted by Denbighshire County Council and the team are based at Ty Nant in Prestatyn. Paul and Sara are Welsh speakers.

NWCH is accountable to a Management Board comprising of representatives from the funding partners, chaired by Sally Ellis from Denbighshire Council. It is the Management Board who set the work priorities for the NWCH team.

Who are our stakeholders?

- North Wales Councils: Anglesey, Gwynedd, Conwy, Denbighshire, Flintshire, Wrexham
- Betsi Cadwaladr University Health Board
- Service users and carers
- Service providers

Want to know more?

You can contact us at NWCH@denbighshire.gov.uk or by phone on 01824 706624